ANNUAL REPORT

FINANCIAL YEAR 2024/2025

MINISTRY OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION



TABLE OF CONTENT

LIST OF ABBREVIATIONS **2**

STATEMENT FROM MINISTER OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION 3

STATEMENT FROM PERMANENT SECRETARY OF THE MINISTRY OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION 5

PART I – ABOUT THE MINISTRY **7**

VISION, MISSION, OBJECTIVES AND VALUES **7**

GENDER POLICY STATEMENT **9**

Senior Management Team **10**

Departments and bodies operating under the aegis of the Ministry **11**

(1) CENTRAL INFORMATICS BUREAU (CIB) 12

(2) IT SECURITY UNIT (ITSU) 13

(3) CENTRAL INFORMATION SYSTEMS DIVISION (CISD) 14

(4) DATA PROTECTION OFFICE (DPO) 15

(5) MAURITIUS DIGITAL PROMOTION AGENCY (MDPA) 16

(6) THE MAURITIUS EMERGING TECHNOLOGIES COUNCIL (METC) 17

(7) THE GOVERNMENT ONLINE CENTRE (GOC) 17

(8) THE COMPUTER EMERGENCY RESPONSE TEAM (MAURITIUS) - CERT-MU 18

ABOUT OUR PEOPLE **18**

PART II – MAJOR ACHIEVEMENTS FOR FINANCIAL YEAR 2024-2025 **23**

PART III – FINANCIAL PERFORMANCE **24**

LIST OF ABBREVIATIONS

CAMP	Cybersecurity Alliance for Mutual Progress
CEP	Citizen Engagement Programme
CERT-MU	Computer Emergency Response Team of Mauritius
CIB	Central Informatics Bureau
CISD	Central Information Systems Division
DPA	Data Protection Act
DPO	Data Protection Office
DYEP	Digital Youth Engagement Programme
EQMS	Electronic Queue Management System
GDPR	General Data Protection Regulation
GINS	Government Intranet Network Systems
GOC	Government Online Center
G-SIRT	Government Security Incidence Response Team
ICT	Information and Communication Technology
ICTAT	Information and Communication Technologies Appeal Tribunal
ISS	International Space Station
ITSU	IT Security Unit
METC	Mauritius Emerging Technologies Council
MITCI	Ministry of Information Technology, Communication and Innovation
MNIC	Mauritius National Identity Card
MNIS	Mauritius National Identity Scheme
MPL	Mauritius Post Ltd
MRIC	Mauritius Research and Innovation Council
NAF	National Authentication Framework
NCB	National Computer Board
OTP	One-time Password
PIO	Passport and Immigration Office
SEN	Special Educational Needs
MSME	Micro Small Medium Enterprises
UIEP	Universal ICT Educational Programme
WPU	Work Permit Unit
UNGGE	United Nations Group of Governmental Experts on Cybersecurity
OEWG	Open-Ended working Group on ICT
RA	Registration Authority

STATEMENT FROM MINISTER OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION



This Annual Report reflects a year of transition, reconstruction and renewed ambition for our digital nation. Our vision, to transform Mauritius into a thriving, smart and inclusive digital society and our mission, to foster a conducive and resilient digital ecosystem for the empowerment of people and businesses, have guided every initiative we have undertaken. This year, the Ministry translated these principles into bold and concrete action.

The launch of the Digital Transformation Blueprint 2025–2029 in May 2025 has been our defining milestone. It is not merely a policy document. It is a strategic reset—a structured, people-centred plan that replaces fragmented initiatives with a unified national vision. It signals a new era where digital transformation is aligned, measurable, responsible and focused on real impact for citizens, businesses and the public service. Through this Blueprint, we have laid the foundation for the next generation of public innovation and positioned Mauritius as a leader in the region.

In just a few months, we have opened new chantiers, launched new projects and unlocked new momentum across the Ministry and its departments. We are redesigning digital service delivery to be simpler, faster, and people-centred. We are initiating upgrades to our national cybersecurity posture, including advanced threat monitoring and strengthened citizen protection mechanisms. We have begun the structural transformation of institutions—CIB, CISD, CERT-MU, GOC, DPO, ITSU—so they operate with coherence, agility and shared purpose.

But perhaps the most important transformation is cultural. We are changing the mindset: From silos to collaboration. From outdated processes to modern digital workflows. From reactive decision-making to strategic planning rooted in evidence and foresight. From fragmented initiatives to a unified national digital mission.

And this is only the beginning. 2025–2026 will be a year of vast chantier and unprecedented achievements, with large-scale projects emerging directly from the Blueprint—AI-powered public services, national digital identity enhancements, citizen-centric super platforms, secure data-sharing frameworks, expanded digital inclusion, sovereign cloud to host the Digital Public Infrastructure and strengthened nationwide cyber readiness. We are ensuring that every reform touches the lives of people. We are modernising digital services so that a parent, a worker, a student, a senior or an entrepreneur can experience a more efficient, trusted and accessible government. We are promoting digital inclusion so that no Mauritian is left behind.

Our philosophy is simple: We do not build technology for technology's sake. We build to empower our people. To promote social and economic well-being of our people. To protect our children online. To support our SMEs. To modernise our public services. To open new doors for students. To ensure that every Mauritian, regardless of age, gender or background,

has a place in the digital society we are constructing.

I extend my sincere appreciation to the officers of the Ministry and its departments for embracing this new direction with professionalism and dedication. Together, we have begun reconstructing the foundations of a modern digital Mauritius.

The work has begun. The foundations are laid. And the future is within reach.

Dr The Hon Avinash Ramtohul
Minister of Information Technology, Communication and Innovation

STATEMENT FROM PERMANENT SECRETARY OF THE MINISTRY OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION



This year has been marked by significant transitions and evolving priorities under the new Government. Nevertheless, the Ministry has remained focused on advancing the digital transformation of Mauritius, in line with our vision of building an inclusive, innovative, and knowledge-based economy. It is with great pleasure that I present the Annual Report of the Ministry of Information Technology, Communication and Innovation for the /period 2024-2025.

The Digital Transformation Blueprint 2025-2029, launched in May 2025, indeed lays a solid foundation for a unified, government-wide effort to fully realize the potential of digital transformation in Mauritius. Whether one embraces it or not, the Blueprint has injected a new dynamism and opened up fresh dimensions for digital transformation across both public and private sectors.

Key flagship projects such as the e-Health and e-Social Security initiatives are now poised to deliver promising improvements in health service and social welfare across the island. This renewed momentum has necessitated a comprehensive review of our Ministry's vision, mission, and objectives to keep pace with global technological evolution and ensure full alignment with emerging trends.

Our commitment is clear: to do things well, do things right, and do so efficiently. The permeation of artificial intelligence across global economies highlights the urgency of institutional preparedness. The forthcoming Data Management Office will play a crucial role in generating the high-quality data required to fuel AI-driven initiatives aimed at improving the everyday lives of Mauritians. Concurrently, the AI Unit is being set up as a dedicated entity to advance AI-enabled measures into our daily routines.

In parallel, safeguarding data privacy and cybersecurity remains an indispensable pillar of a fully digital Mauritian society. This commitment was underscored by our hosting of the Association Francophone des Autorités de Protection des Données Personnelles (AFAPDP) Annual Conference and General Assembly in November 2025, followed by the "2025 FIRST and AFRICACERT Symposium: Africa and Arab Regions" in December 2025, symbolizing our active role in global cybersecurity dialogues.

Upon assuming office, it was immediately clear to me that this Ministry must deliver services to every sector of society—whether within the Ministry or among other governmental bodies, businesses, or citizens—in a smarter and more efficient manner. A particularly notable achievement is the launch of the Digital Interactive Virtual Assistant (DIVA), our government chatbot. DIVA is designed to permeate all Government services, simplifying citizen access and interaction across Government digital platforms.

Another area where the Ministry has significantly advanced is in the realm of IoT technology. I am delighted to note our collaborative efforts with institutions like the Ministry of Environment, the Food and Agricultural Research and Extension Institute, the National Environmental Laboratory, and the Central Water Authority, harnessing innovative IoT solutions built upon the National IoT Platform established by the Mauritius Digital Promotion Agency. There is no doubt that the platform's services will soon be extended to additional agencies, further enhancing operational efficiency through the real-time capture of data via IoT sensors.

I wish to seize this opportunity to extend my heartfelt gratitude to the Honourable Minister of Information Technology, Communication and Innovation for his leadership and vision as well as all stakeholders, partners, and staff of the Ministry whose dedication and hard work have been instrumental in this journey. Together, let us share our commitment and energy to build Mauritius' digital future.

Mr. Doonunjoy Dassaye
Permanent Secretary
Ministry of Information Technology, Communication and Innovation

PART I – ABOUT THE MINISTRY

VISION, MISSION, OBJECTIVES AND VALUES

VISION

Transforming Mauritius into a thriving, smart and inclusive digital society.

MISSION

To foster a conducive and resilient digital ecosystem for the empowerment of people and businesses.

OBJECTIVES

- Enable Digital Transformation: Develop policies and legislations proactively to empower the G2G, G2B and G2C interactions in the digital era.
- Accelerate Infostructure Growth: Drive sustainable cross-sectoral growth and innovation using digital infostructure aligned with international best practices.
- Bridge the Digital Divide: Foster digital inclusion by integrating digital culture and access for all segments of society.
- Advance ICT/AI powered Services: Promote the development and deployment of trusted ICT, secure and resilient ICT/AI services to boost economic growth.
- Build Digital Skills: Proactively enhance ICT talent building through education, training, and reskilling and upskilling at national level.
- Data protection and privacy: Promote ethical, safe, secure and trusted use of G2G, G2B and G2C services.
- Quality communication services: Ensure universal access to high quality and secure and cost-efficient communication services.
- Internationalisation: Position Mauritius on the global map as a key player in innovative digital services.

OUR VALUES

- **Excellence**
  We strive for high standards in service delivery, research and technological advancements.

- **Innovation**
  We foster creativity and technological advancements to drive national development.

- **Integrity**
  We uphold transparency, accountability, and ethical practices in all operations.

- **Adaptability**
  We embrace emerging trends and technologies to stay ahead in a rapidly evolving digital landscape.

- **Efficiency**
  We leverage technology to streamline digital services and improve productivity.

GENDER POLICY STATEMENT

"We strongly believe in diversity and acknowledge that equality is part of valuing our employees and vital for our greater efficiency"

The Ministry of Information Technology, Communication and Innovation seeks to attract, develop and retain the right people with necessary capabilities without any gender discrimination.

We are committed to a gender-inclusive and equitable workplace and to develop and implement solutions to remove any practices hindering that goal.

We aspire to instill the culture that encourages and enables all employees to thrive, regardless of gender.

We are all responsible for the creation of a gender-inclusive and equitable workplace. By working together to understand and break down potential barriers, we will drive the change we seek by:

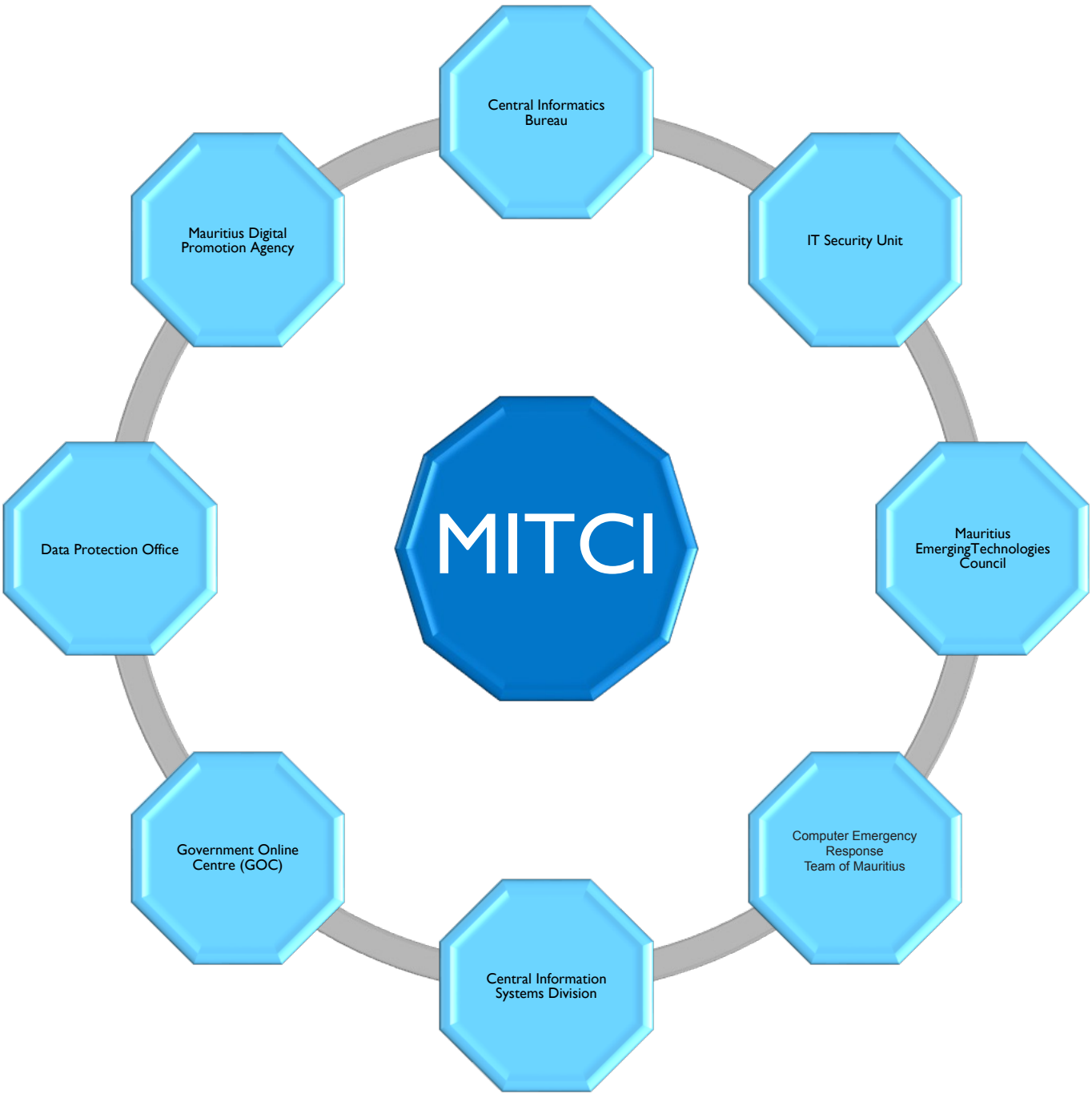
- ensuring all genders are equally included, valued, empowered and rewarded;
- ensuring gender equality is understood and embraced at all levels;
- fostering an environment of authenticity and openness which allows all employees to fully participate and have every opportunity to succeed;
- providing gender neutral outcomes where all employees benefit; and
- actively challenging and addressing structural and cultural impediments to enhance gender equality through career progression.

Senior Management Team

The following officers constitute the Senior Management Team of the Ministry.

HEAD OFFICE		
1	Mr. Ferhan Khan JUHOOR	Permanent Secretary (w.e.f - 21 October 2025)
2	Vacant	Chief Technical Officer (retired from service on 21 May 2025)
3	Mr Ramesh BHEEKHOO	Deputy Permanent Secretary
4	Vacant	Deputy Permanent Secretary
5	Ms Purvashee BANARSEE	Assistant Permanent Secretary (assigning the duties of Deputy Permanent Secretary w.e.f 09 June 2025)
6	Ms Bibi Fadiilah BODHEEA	Assistant Permanent Secretary
7	Mrs Hemadevi BOODADOO	Assistant Permanent Secretary
CENTRAL INFORMATICS BUREAU (CIB)		
8	Dr Mahen SOOBRON	Director
9	Mr Poornanund RAMNIAL	Ag Deputy Director
IT SECURITY UNIT (ITSU)		
10	Mr Sanjay Bhunjun BISSESSUR	Head ITSU
CENTRAL INFORMATION SYSTEM DIVISION (CISD)		
11	Mr Vigneshwar BOODHUN	Director
12	Dr Aneerav SUKHOO	Deputy Director
DATA PROTECTION OFFICE (DPO)		
13	Mrs Drudeisha MADHUB	Data Protection Commissioner
CERT-MU		
14	Dr Kaleem Ahmed USMANI	Officer in Charge
GOVERNMENT ONLINE CENTRE (GOC)		
15	Mr Waziim DILMAHOMOD	Officer in Charge

Departments and bodies operating under the aegis of the Ministry



Key Responsibilities of Departments/ Other Bodies falling under the aegis of MITCI

(1) CENTRAL INFORMATICS BUREAU (CIB)

The Central Informatics Bureau promotes e-Governance through the provision of project management, consultancy and advisory services to Ministries and Departments for the successful implementation of e-Government projects and on ICT matters.

Objectives: -

1. Provide strategic directions to Ministries and Departments in their digital transformation;
2. Initiate, implement and monitor ICT projects in Ministries and Departments;
3. Work in partnership with Ministries and Departments to improve how they deliver digital services;
4. Provide products and platforms that can be reused across Ministries and Departments;
5. Involve in procurement and choice of ICT Solutions;
6. Empower public officers by building digital skills capability across Government;
7. Formulate methods to deliver and continuously improve services for users; and
8. Propagate the ICT culture within the Civil Service.

Services offered: -

(i) Consultancy Services

Assisting Ministries and Departments in identifying opportunities for improving their respective services through ICT.

(ii) Programme Management

Ensuring that ICT projects are properly managed in collaboration with end-users and all other stakeholders.

(iii) ICT Advice

Providing advice to user of Ministries and Departments regarding the technical aspects of IT processes, including hardware, software, architecture and services as well as adoption of new technologies and trends.

(2) IT SECURITY UNIT (ITSU)

The **IT Security Unit** (ITSU) was established and staffed in August 2004 to act as a key contact point for IT Security in Government. ITSU performs IT security audits in the Civil Service based on international standards on Information Security and industry best practices. These security audits provide the organisation with an overall assessment of its IT security level.

Objectives: -

1. To implement Government policies with regard to IT Security.
2. To assist Ministries/Departments in the implementation of security standards.
3. To disseminate information on IT security.
4. To carry out security audits.

Services offered: -

With a view to enhancing knowledge of ICT security measures for a safer ICT usage, the IT Security Unit undertakes several activities, namely:

1. conduct of IT Security Awareness Sessions on site in Ministries and Departments;
2. issue of various security-related publications such as one-page pictorial fact sheets;
3. sensitisation of public officers using electronic means including a virtual learning platform.

The IT Security Unit (ITSU) acts as a key contact point for managing and providing guidance on ICT security related incidents which are reported within Ministries/Departments.

It monitors and controls an Automated ICT Security Incident Handling System to achieve better tracking and timely resolution of incidents.

(3) CENTRAL INFORMATION SYSTEMS DIVISION (CISD)

The Central Information Systems Division (CISD), formerly known as Data Processing Division (DPD), was created in 1971. The CISD is responsible for the operational aspects of ICT projects and it provides ongoing ICT technical support for all computerised system in Ministries/ Departments within the Civil Service.

The CISD has 2 main sections namely the Technical section (Analyst cadre) and the Operations section (Technical Support and Data Entry cadre).

Objectives: -

Providing Reliable, Timely and Cost-Effective ICT Support Services to Government Institution Services offered: -

1. Maintenance of the Government Payroll System;
2. Development and Maintenance of Government Websites;
3. Administration of the Government Email Services (GES);
4. Technical assistance in the choice of computer hardware, software and related services;
5. Application Development and implementation;
6. Database, System and Network Administration;
7. Application Software Maintenance;
8. Commissioning of computer equipment;
9. First-Level technical support on PC hardware and software;
10. Provision of Central Backup Service for data in Ministries and Departments;
11. Computer Operations; and
12. Data Capture

(4) DATA PROTECTION OFFICE (DPO)

The DPO is operational since 16 February 2009. It enforces the provisions of the Data Protection Act 2017 (DPA) which strengthens the control and personal autonomy of individuals over their personal data in line with the principles of the European Union General Data Protection Regulation.

Objectives:-

The DPO has the following functions:

1. Ensures compliance with the DPA and any regulations under it;

2. Issues or approves codes of practice or guidelines for the purposes of the DPA;

3. Maintains a register of controllers and processors;

4. Promotes self-regulation among controllers and processors;

5. Takes such measures as may be necessary to bring the provisions of the DPA to the knowledge of the general public;

6. Examines any proposal for automated decision making or data linkage that may involve an interference with, or may otherwise have an adverse effect, on the privacy of individuals and ensures that any adverse effect of the proposal on the privacy of individuals is minimized; and

7. Engage in sensitisation campaign to create and promote awareness and provide assistance.

(5) MAURITIUS DIGITAL PROMOTION AGENCY (MDPA)

The Mauritius Digital Promotion Agency aims at accelerating the transition of Mauritius into a regional ICT hub and ensure the swift realisation of government's objective to make the ICT sector a key pillar of the economy. Its main objects are to boost growth of the ICT sector through skills development and innovation; achieve basic ICT proficiency among all population groups and advise on the formulation of national policies in respect of the promotion, development of ICT and its applications.

The main services provided by the Mauritius Digital Promotion Agency are as follows:

(i) E-Powering People

- Digital Youth Engagement Programme (DYEP)
- Citizen Engagement Programme (CEP)
- Universal ICT Educational Programme (UIEP)
- Cyber Security awareness, undertaken by CERT MU
- e-Services for Citizens

(ii) E-Powering Business

- 3D Printing & Design
- Awareness on Emerging Technologies
- Digital Start-ups Programmes
- Tech talks, Workshops & Training
- Organise Business2Citizen and Business2Business events
- Online Database of ICT Operators
- ICT Indicators website
- Catalysing adoption of Open Source
- Open Data & Geo-Spatial portals

(iii) E-Powering the Public Sector

- Managing the Data Centre of Government
- Hosting of Websites & Back Office applications of Ministries and Departments
- Web and Applications development
- Hosting the infrastructure of E-mail service for Public Service
- Hosting and Managing of Government Portal
- Internet access on the Government Intranet Network Systems (GINS)

(6) THE MAURITIUS EMERGING TECHNOLOGIES COUNCIL (METC)

The Mauritius Emerging Technologies Council is a parastatal body set up on 02 August 2021 through the proclamation of the Mauritius Emerging Technologies Act.

Objectives: -

The objective behind the establishment of the Mauritius Emerging Technologies Council is to harness the full potential of the ever-evolving technologies and platforms to bridge the gaps of a fully established Industry 4.0 ecosystem and to lay the foundation for Industry and Society 5.0, where digital transformation is combined with creativity and human values to develop a sustainable society.

(7) THE GOVERNMENT ONLINE CENTRE (GOC)

The Government Online Centre (GOC), a pivotal department under the Ministry of Information Technology, Communication and Innovation, stands as a cornerstone of the Government's digital infrastructure. Since its inception in May 2005, the GOC has evolved into a state-of-the-art centralised data centre, dedicated to delivering essential government services to citizens, businesses, government officials and overseas non-citizens.

The GOC also provides the following key facilities:-

- **Internet access** through the Government Intranet Network System (GINS)
  The Government Intranet Network Systems (GINS) is connected through the GOC to provide connectivity services towards different Government sites around the island.

- **Web publishing and hosting** facilities for Ministries / Departments and Parastatal Bodies
  The Government Portal has the web site of all Ministries, and departments, including parastatal bodies. Ministries and department web sites are regularly maintained and re-engineered when needed with the help of the webmasters of the Central Information Systems Division.

- Hosting of common and **back-office applications**
  Through the g-Cloud infrastructure, the hosting of eGovernment applications are deployed on a more efficient and secure manner. The g-Cloud infrastructure enables IaaS and PaaS capabilities which imply rapid deployment of services towards its stakeholders.

- Hosting of **e-Services applications**
  One of the flagship of the GOC is the development of front end interactive and transactional eServices that enable the different stakeholders to interact as well as transact with the Government.

- **Server Hosting** facilities (Co-location)
  As a data centre, one of the core functions of the GOC is to enable the hosting of servers within its premises.

(8) THE COMPUTER EMERGENCY REPONSE TEAM (MAURITIUS) - CERT-MU

The CERT MU has been set up under Section 38 of the Cybersecurity and Cybercrime Act 2021, as a department of the Ministry of Information Technology, Communication and Innovation. The role of the CERT Mu is to coordinate cybersecurity at national level, monitor internet threats and take appropriate remedial measures.

ABOUT OUR PEOPLE

STAFFING POSITION OF MITCI AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Permanent Secretary	1	
Chief Technical officer	0	Retired on 21 May 2025
Deputy Permanent Secretary	1	
Assistant Permanent Secretary	3	1 APS being assigned the duties of Deputy Permanent Secretary wef 09 June 2025.
		1 Assistant Manager, Procurement and Supply
		1 Principal Procurement and Supply
		1 Procurement and Supply Officer
Finance Cadre	5	1 Manager, Financial Operations
		1 PFO being assigned the duties of Assistant Manager, Financial Operations wef 13 February 2025
		1 Principal Financial Operations Officer
		2 Assistant Financial Operations Officer (1 being assigned the duties of FOO)
Human Resource Cadre	3	1 Manager Human Resource
		1 Senior Human Resource Executive
		1 Human Resource Executive
Internal Control Cadre	2	1 Assistant Manager Internal Control
		1 Internal Control Officer/senior Internal Control Officer
System Analyst	3	
Assistant System Analyst	2	
Computer Support Officer/ Senior Computer Support Officer	1	

General Services	61	4 Office Management Executive
		6 Office Management Assistant
		41 Management Support Officer/ Employed to give assistance at MSO level
		4 Confidential Secretaries
		1 Word Processing Operator
		1 Head Office Auxiliary
		5 Office Auxiliaries
Receptionist/ Telephone Operator	2	
Driver	5	1 Driver has been temporarily transferred to the Ministry of Education wef 06 June 2025
Stores Attendant	1	

STAFFING POSITION OF THE CENTRAL INFORMATICS BUREAU AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Director	1	
Deputy Director	0	1 Lead Programme Manager, CIB is assigning the duties of Deputy Director, CIB
Lead Programme Manager	15	
Programme Manager	13	
Assistant Procurement and Supply Officer (APSO)	0	1 MSO is assigning the duties of APSO
General Services	8	1 Office Management Executive
		1 Office Management Assistant
		4 Management Support Officer
		2 Office Auxiliaries
Assistant Systems Analyst	1	
Driver	1	1 driver proceeded on leave without pay. A General Worker is being assigned the duties of Driver wef 26 August 2024.

STAFFING POSITION OF THE DATA PROTECTION OFFICE AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Data Protection Commissioner	1	
Principal Data Protection Officer	1	
Data Protection Officer/ Senior Data Protection Officer	1	
Assistant Data Protection Officer	1	
System Analyst	1	
Assistant Financial Operations	1	
General Services	10	1 office Management Assistant
		7 Management Support Officer
		2 Office Auxiliaries
Yep Trainee	1	
Receptionist/ Telephone Operator	1	

STAFFING POSITION OF THE IT SECURITY UNIT AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Head, IT Security Unit	1	
Programme Manager, ITSU	20	1 posted to the Head Office
General Services	3	1 Office Supervisor
		2 Management Support Officers

STAFFING POSITION OF THE COMPUTER RESPONSE TEAM, MAURITIUS (CERT-MU) AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Assistant Manager, CERT MU	1	
Information Security Specialist	5	
Intern (Service to Mauritius Programme)	1	
General Services	3	1 Office Management Assistant
		1 Management Support Officer
		1 Office Auxiliary/Senior Office Auxiliary

STAFFING POSITION OF THE GOVERNMENT ONLINE CENTRE AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Manager (GOC) (ex-NCB)	2	1 Manager has proceeded on leave without pay wef 9 March 2025.
Database Administrator (GOC) (ex-NCB)	2	
Information Security Analyst (GOC) (ex-NCB)	1	
IT Technician (GOC) (ex-NCB)	3	
IT Officer (GOC) (ex-NCB)	5	
Network Administrator (GOC) (ex-NCB) (Personal)	4	
Portal Administrator (GOC) (ex-NCB) (Personal)	1	
System Administrator (GOC) (ex-NCB) (Personal)	5	
Web Developer (GOC) (ex-NCB) (Personal)	3	
General Services	7	1 Office Management Executive
		4 Management Support Officer
		2 Office Auxiliaries/Senior Office Auxiliaries
Receptionist/ Telephone Operator (RTO)	1	1 RTO has been temporarily transferred to the Ministry of Commerce

STAFFING POSITION OF THE CENTRAL INFORMATION SYSTEMS DIVISION AS AT 30 JUNE 2025

GRADE	NUMBER OF OFFICER	REMARKS
Director	1	
Deputy Director	1	
Technical Manager	2	
Senior Systems Analyst	19	
System Analyst	30	Include 2 officers on leave without pay
Assistant Systems Analyst/ Senior Assistant Systems Analyst	76	Include 1 officer on leave without pay,
		Note: 23 officers have been appointed in a temporary capacity in the grade
Operations Manager	1	
Computer Operations Controller	1	
Computer Support Officer/ Senior Computer support Officer (on roster)	72	Include 1 officer on leave without pay and 23 CSO appointed ASA in a temporary capacity.
Data Entry Controller	1	
Data Entry Supervisor	0	
Senior Data Entry Officer	2	
Data Entry Officer	6	Evanescent grade
Technical Assistant (ex-SMEDA)	1	Evanescent grade
Procurement and Supply Cadre	2	
Finance Cadre	2	
Human Resource Cadre	2	
General Services	13	
Confidential Secretary	1	
Driver	1	
Head Office Auxiliary and Office Auxiliary/ Senior Office Auxiliary	5	

PART II – MAJOR ACHIEVEMENTS FOR FINANCIAL YEAR 2024-2025

a) Launching of Digital Transformation Blueprint 2025-2029.

The Blueprint is a strategic roadmap that outlines Government's commitment to modernising public services, empowering our people through technology, strengthening national competitiveness and safeguarding the values of trust, inclusion and sustainability of our democratic values.

b) Enhancement of the Mauritian Cybercrime Online Reporting System (MAUCORS+)

c) Threat Monitoring Knowledge Hub developed to facilitate the sharing of cyber threat information, help organisations to strengthen their cybersecurity posture, reduce risks and prevent cyber-attacks.

d) Launching of nationwide campaign about digital risks and to provide young people with tools to protect themselves online.

PART III – FINANCIAL PERFORMANCE

I. Financial Highlights

The Budget allocation for the Financial Year 2024-25 was Rs 927,000,000 for the Ministry of Information Technology, Communication and Innovation under Vote 16-1. In the Estimates 2024-2025, the Ministry was divided in 3 main Sub-Heads, namely:

(i) General, that is, the Administration, Finance, Human Resource, Procurement Divisions, IT Security Unit, Data Protection Office and Government Online Centre (GOC);

(ii) The Central Informatics Bureau (CIB); and

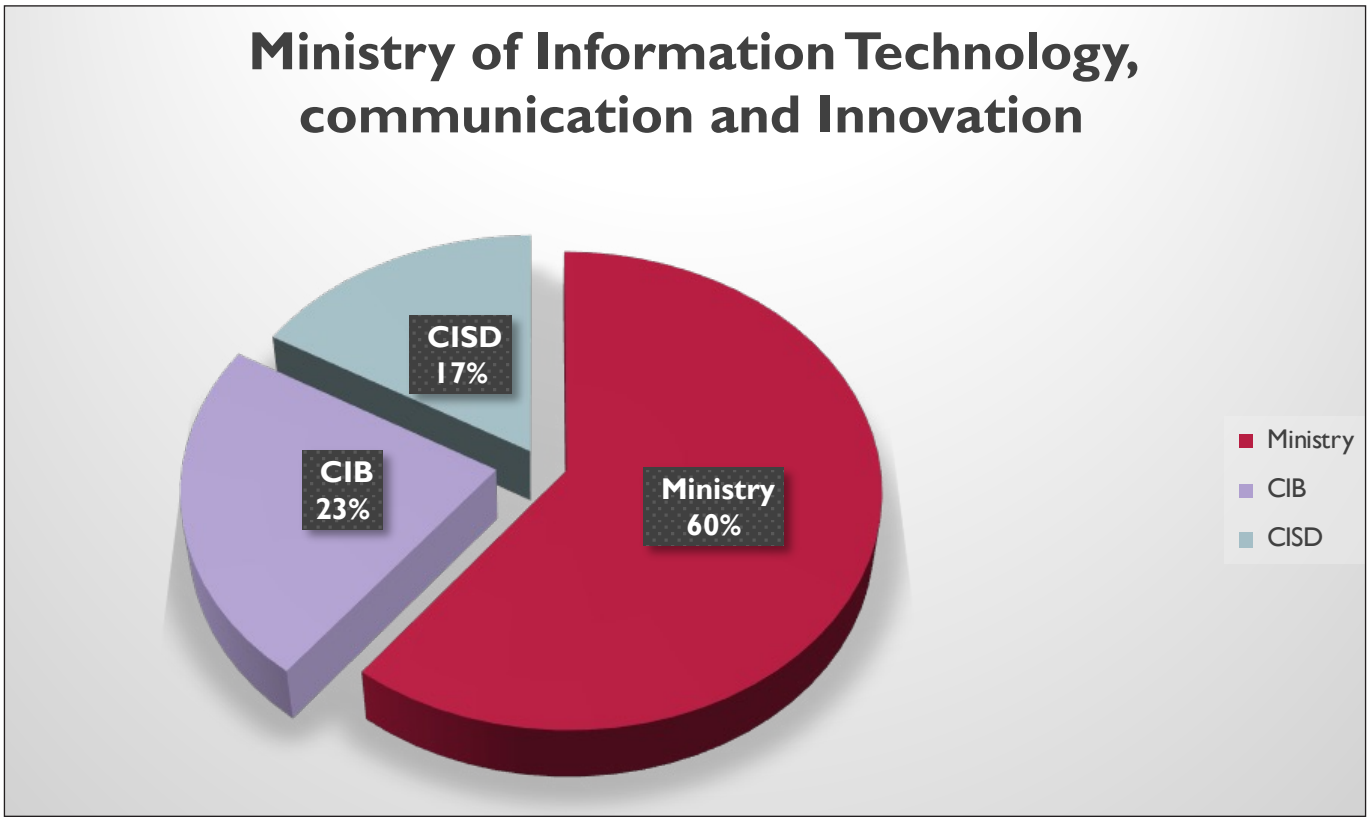
(iii) The Central Information Systems Division (CISD).

The budget estimates of the three Sub-Heads under the vote of the Ministry of Information Technology, Communication and Innovation were as follows: -

Details	2024-2025 Estimates (000)
VOTE 16-1 - TOTAL EXPENDITURE	**927,000**
of which	
Recurrent	738,300
Capital	188,700
Sub-Head 6-101: GENERAL	**560,700**
Recurrent Expenditure	405,100
Capital Expenditure	**155,600**
Sub-Head 6-102: CENTRAL INFORMATICS BUREAU	**213,300**
Recurrent Expenditure	208,800
Capital Expenditure	4,500
Sub-Head 6-103: CENTRAL INFORMATION SYSTEMS DIVISION	**153,000**
Recurrent Expenditure	124,400
Capital Expenditure	28,600
TOTAL	**927,000**

Budget Estimates by Vote/Sub-Head 2024-25

Allocation of Funds for MITCI in 2024-2025



Allocation of funds byVote/Head-Sub-head

II. Statement of Revenue and Expenditure

1. Statement of Revenue

Revenue	2022-2023 Actual (Rs 000)	2023-2024 Actual (Rs 000)	2024-2025 Actual (Rs 000)
Data Protection Office	3,140	9,881	9,408

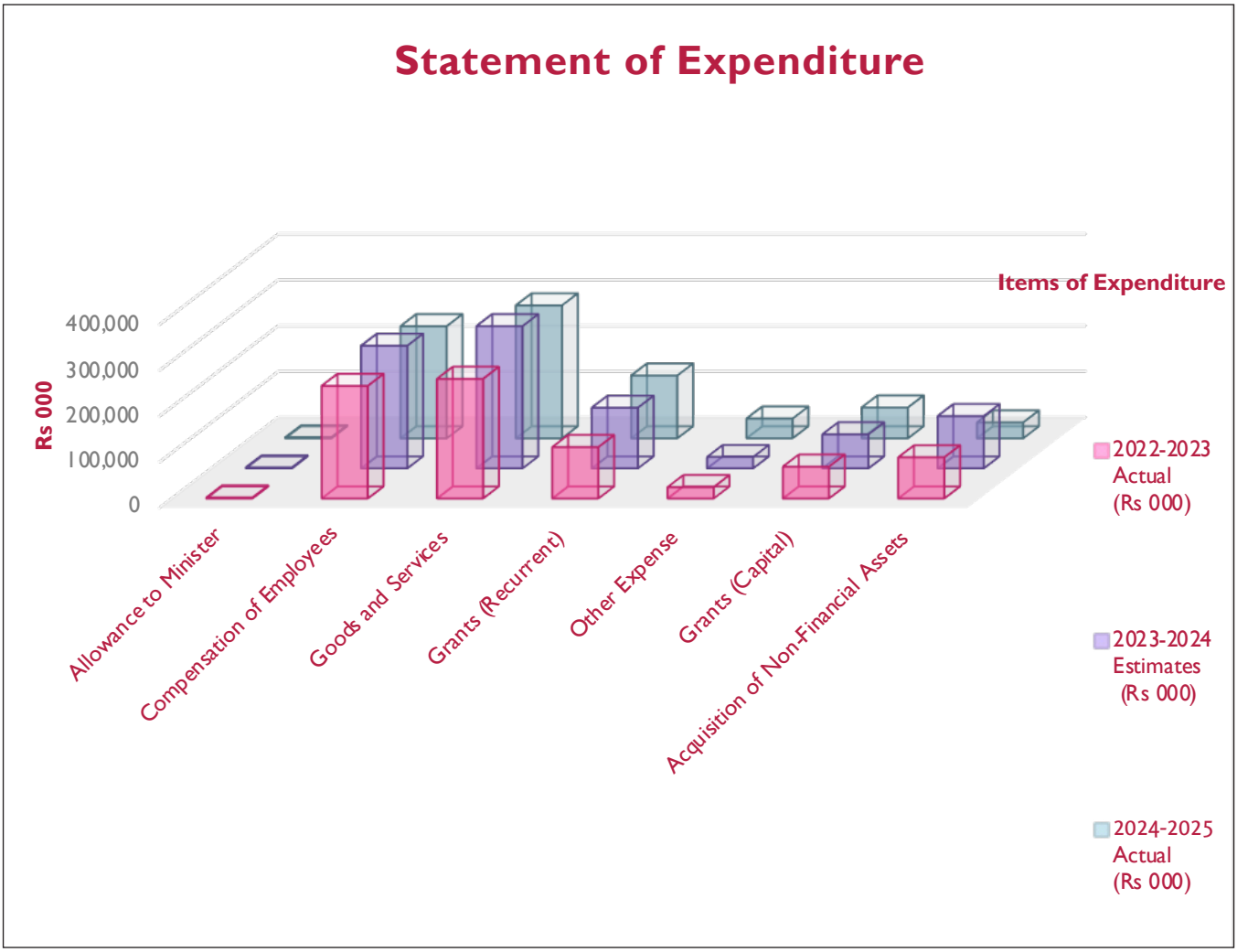
Actual Revenue Collected for Years 2021-2022 to 2024-2025

Revenue collected by the Ministry are fees payable for Registration and Renewal of Licenses at the Data Protection Office.

2. Statement of Expenditure

Head/Sub-Head of Expenditure	2022-2023	2023-2024	2024-2025
	Actual	Estimates	Actual
	(Rs 000)	(Rs 0000)	(Rs 000)
Allowance to Minister	2,400	2400	2,400
Compensation of Employees	245,855		244,845
Goods and Services	261,286	310,600	290,216
Grants (Recurrent)	112,292	132,500	137,096
Other Expenses	25,000	25,000	43,179
Grants (Capital)	69,706	74,500	67,420
Acquisition of Non-Financial Assets	89,983	114,200	34,777
	806,522	**927,000**	**819,933**

Comparison of Actual Expenditure by Head/Sub-head of Expenditure



Statement of Expenditure

The total performance of the Ministry turned around 89.03 % in 2024-2025.

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