Digital Transformation Blueprint 2025–2029 A Bridge to the Future

MAIA+: A New Face, A New Voice for Public Service

On 26 May 2025, the Ministry of Information Technology officially launched its Digital Transformation Blueprint 2025–2029- A Bridge to the Future - a forward-looking strategy that places the citizen at the heart of innovation.This strategic document marks a significant step toward creating an inclusive, resilient and smart digital society.

This milestone is more than a government document—it is a collaborative national vision designed through extensive stakeholder engagement and shaped by the voices of citizens, ministries, businesses, academia and global partners.

Dear Readers,

We stand at a defining moment in our journey toward a digitally empowered Mauritius. The work we do at the Ministry is not just about technology—it's about people. It's about building a nation where every citizen, from every corner of our island, can access opportunity, feel included and thrive in the digital era.

The launch of our Digital Transformation Blueprint 2025–2029 reflects our commitment to uphold the values of trust, ethics and innovation. We have already started delivering results. The launch of the new Motor Vehicle Licence (MVL) online platform last month is a clear testimony that this transformation is real and underway. This is just the beginning and there is more to come.

But transformation is never the work of one person or one Ministry. It's a shared mission. Every developer, every civil servant, every driver, attendant, technician and unsung hero behind the scenes—you are the heartbeat of this transformation. And to the citizens who keep us accountable and inspired: thank you for being part of this change.

Let us continue to innovate with purpose, lead with integrity and build a Mauritius where digital transformation is a future for all.

With determination,
Dr the Hon. Avinash Ramtohul
Minister of ICT

Editor's Role Reimagined

The Moderator's Note- Perspectives That Power Progress

Instead of a solo editor, we are introducing a "The Moderator's Note" that opens the roundtable. Digital transformation doesn't happen alone — it's a team sport. This month, we asked our colleagues what's pushing them forward. Here's what they had to say…

Phoolranee Rampadarath
Permanent Secretary

Digital transformation is not a solo endeavour — it is a shared commitment, a collective ambition and above all, a human journey. From strengthening cybersecurity to enabling Mobile ID, from building inclusive platforms to making government services accessible with just a few clicks, our team is proving that digital progress is driven by people, not platforms. Let us continue to listen, learn and lead — together.

Ramakrishna Mudaliar
Programme Manager

Digitalisation is the heartbeat of modern humanity, pulsing with hope, equality and endless possibility. With the Ministry of IT's blueprint as our compass, we will empower citizens through digital literacy, expand access with inclusive connectivity and drive innovation through intelligent platforms.

Amit Kotowaroo
Programme Manager

Digitalisation means integrating digital technologies into Government workflows and services. It improves service delivery, transparency and data handling within Ministries/Departments. Security becomes crucial here and we must ensure systems are compliant, protected and trusted.

Tasleem Chitamun
Lead programme Manager

As a Lead Programme Manager, my vision is to empower every citizen of Mauritius through trusted digital services like the online birth certificate and more recently the Mobile ID — making government simpler, faster and more accessible.

Jennita Appaya
Cybersecurity specialist

Cybersecurity is at the heart of our digital trust and resilience. As threats evolve, staying secure is not an option — it's a necessity. Together, we can build a safer and more secure digital future.

Ansoomatee Buruth
Head of IT Unit

From automation to AI, we are unlocking new ways to serve, connect and innovate. Digital transformation is no longer a choice — it's the key to staying relevant in a fast-evolving world.

Purvashee Banarsee
Assistant Permanent Secretary

I'm truly excited to connect with you through our Ministry's newsletter. Having recently joined the Ministry of Information Technology, Communication and Innovation (MITCI), I'm already incredibly inspired by our vision which is to transform Mauritius into a thriving, smart, and inclusive digital society. I am thrilled to be a part of this drive to achieve digital change.

Kamlesh Bannaroseea
Office Management Assistant

For me, digitalisation has been a game-changer. My experience with digitalisation has been truly transformative; it has brought remarkable efficiency in my work and subsequently propelled my career prospect and even provided the flexibility to better integrate my professional and personal life.

Simi Busgeeth
Web Developer

As a Web Developer, I see digitalisation as a catalyst for smarter, faster and more inclusive service delivery across Mauritius. Embracing emerging tech like AI and cloud computing is key to staying ahead in a rapidly evolving digital economy.

Digital Backbone: Our Everyday Heroes
– Honouring the Silent Strength of Progress

We turn the spotlight away from screens and strategies, and toward the people who keep the Ministry moving. From the driver who ensures a timely arrival, to the cleaner who creates a safe and healthy space and the attendants who support us without ever seeking credit – they are the human foundation of our digital transformation journey. Lets share their stories, their perspectives, their hopes .

Savitree Ramphul
Office Auxiliary

Dan sa minister-la, tou korek. Bann dimoun bien zanti. Enn bon lanvironman travay kot ena respe ek konsiderasyon pou lezot. Pou anbeli plis sa lanvironment la, kapav ena plis plant . Ossi ti pou bon si reget allowance bann Senior Office Auxilliary, enn ti ogmantasyon kas pou fer dithe ek ban lezot incentive ti pou bon.

Ajay Chanjmedea
Driver

Depi 10 an mo travay isi. Mo finn trouv boukou sanzman kompare a avan. Kouma chauffeur, mo proche avek dimoun. Enn zafer ki ti kapav amelior nou kondisyon travay se plis transport ki an meyer eta pou travay-la kapav fer kouma bizin. Sa bann transport ki nou pe servi-la enn tigit vie.

Raj Kamal Rewa
Driver

Ziska ler tou korek. Travay normal, pena stress, servis bon. Me bann loto nou pe servi-la tro vie, bizin fer enn ti sanzman. Ena monte-desann dan travay, me nou pa pou kapav gagn tou lor plato dans enn travay. Nou fer travay marse kuma nou kapav.

Sosilla Moorgen
Cleaner

Mo ena 9 an travay isi, mo bien kontan. Bann dimoune isi pa granoir ditou, mem nou minis bien accessib ek sympatik. Se enn lanvironman bien bon pou nou travay kot ena respe.

Deoranee Dabey
Cleaner

Mo travay dan batiman SICOM plis ki 12 an. Dan lezot konpani, boukou dimoun pa mem dir bonzour. Me isi, tou dimoun dir bonzour. Bann dimoun byen zovial. Batiman-la byen zoli ek bann service isi bien bon.

Tony Abhishek Sumoreeah
Senior Office Auxiliary

Pareil kuma lezot minister, fonksionman isi li preske parey. Dan Central Informatics Bureau, nou truv buku projet ki pe met an plas. Ena zis 2 staff ki pe fer travay Office Auxiliary, me nou pe resi manage. Isi nou pa atann personn, nu pran nou prop inisyativ. Lanvironman bien korek pou travay. Si kapav ena bann formasyon pou nou pou ki nou kav amelior plis dans nou travay ek gayn ban lezot kompetans.

Because behind every innovation is a team. And behind every team is someone who quietly makes it possible.

Digital Transformation Blueprint 2025–2029 A Bridge to the Future

A Digital Charter Forged Through Collaboration

The Blueprint's development was rooted in open consultation and guided by a whole-of-nation approach. Public workshops, inter-ministerial consultations, expert panels and private sector dialogues enriched the drafting process, ensuring the final strategy reflects real-world needs and aspirations.

Citizens spoke; the government listened. Their inputs—from frustrations with fragmented services to calls for simpler digital access—formed the core of the vision. As one participant said, "I want government services to work from my phone, not just from an office." This sentiment is now embedded in the national digital agenda.

Dr the Hon Avinash Ramtohul, Minister of Information Technology, Communication and Innovation

Dharambeer Gokhool, G.C.S.K. President of Republic of Mauritius

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Four Pillars. Five Enablers. One Vision.

Building the Foundation:
Projects That Reshape Citizen Services

At the core of Pillar 1, The Foundation: State-of-the-art Info-Structure, lies a series of flagship projects that reengineer how citizens interact with government.

Unified Government Portal & Super App:
These will act as a single digital entry point for citizens and businesses. Instead of navigating different websites and forms, users will access services like permit applications, pension requests, or business registration using a single login powered by Mobile ID.

Whole-of-Life Digital Services:
Key life events—like childbirth, marriage, education, employment, retirement, or bereavement—will be fully supported by bundled services through digital platforms. Forms will be pre-filled, paperwork will be reduced and proactive notifications will replace long queues.

Digital Identity & Smart Credentials:
Citizens will securely prove their identity, sign documents and store official certificates (e.g., birth, driver's licence) using the Mobile ID and Citizen Cloud. A secure digital ID will also be extended to foreign residents.

Digital Judiciary & Health Platforms:
Citizens will soon book medical appointments, access prescriptions and consult court records online. The eJudiciary platform will ensure remote access to justice, while the eHealth platform will digitise the entire patient-care journey.

Transport & Immigration Digitisation:
Renewing driving licences, vehicle registration and receiving transport alerts will be possible via mobile apps. An integrated digital immigration system will streamline visa processing and travel documentation.

DOVIS & Lespwar App Upgrades:
The Domestic Violence Information System (DOVIS) will be upgraded for better case management. The Lespwar App will integrate location-based emergency alerts and support services.

Four Pillars.
Five Enablers.
One Vision.

Empowering People with Digital Skills and Access

Under Pillar 2, Human Capital – Digital Skills for All, a nationwide learning revolution is underway:

National Digital Literacy Campaign:
This multi-year initiative will train thousands of citizens—especially the elderly, unemployed and underprivileged—in basic digital skills to navigate e-services confidently.

Assisted Digital Access Scheme:
Mobile helpdesks and digital labs will travel across regions, especially to rural communities, offering face-to-face guidance and support.

Digital Leadership in Government:
Every public officer will undergo mandatory training in digital leadership to ensure that digital reform is led by a knowledgeable and empowered civil service.

STEM and AI Education Initiatives:
A national curriculum reform will embed AI literacy and green ICT skills at all education levels. Bootcamps and hackathons will target youth and women to close the digital divide.

Four Pillars.
Five Enablers.
One Vision.

Enabling a Thriving Digital Economy

Pillar 3, Driving Innovation and Private Sector Growth, sets the stage for economic transformation. Key projects include:

Digital SME Toolkit:
Small businesses will benefit from free tools, sandboxes and training to launch or grow online. New e-commerce regulations will also protect consumers and standardise online retail practices.

GovTech Innovation Programme:
Through public-private challenges and open data platforms, government will crowdsource tech solutions in areas such as tourism, health and education.

Technopreneurship & Startup Acceleration:
Incentives will support digital entrepreneurs to scale locally and internationally. Dedicated startup zones, innovation funds and G2G market access programmes will be launched.

Digital Trade Gateway:
A single window platform will simplify international trade using blockchain and electronic transferable records, enhancing transparency and boosting exports.

Digital Twin Mauritius:
A real-time, virtual model of Mauritius will assist urban planning, climate resilience and resource allocation by layering spatial data and simulations.

Four Pillars.
Five Enablers.
One Vision.

Sustainability at the Heart of Innovation

The Blueprint is equally ambitious under Pillar 4, Planet – A Sustainable and Resilient Digital Future:

Green Government Services:
From lightweight web design to data minimisation, digital platforms will be engineered for lower environmental impact. All ministries will adopt green ICT procurement policies.

eCabinet & Paperless Governance:
Cabinet documents will be digitised and secured with encryption and digital signatures, setting the tone for eco-friendly operations across government.

Circular Economy for ICT Equipment:
Outdated but reusable government devices will be refurbished and distributed to students, NGOs and startups, reducing digital waste.

Smart Infrastructure Projects:
IoT-based environmental monitoring, green public transport planning tools and smart lighting systems will be rolled out across cities and villages.
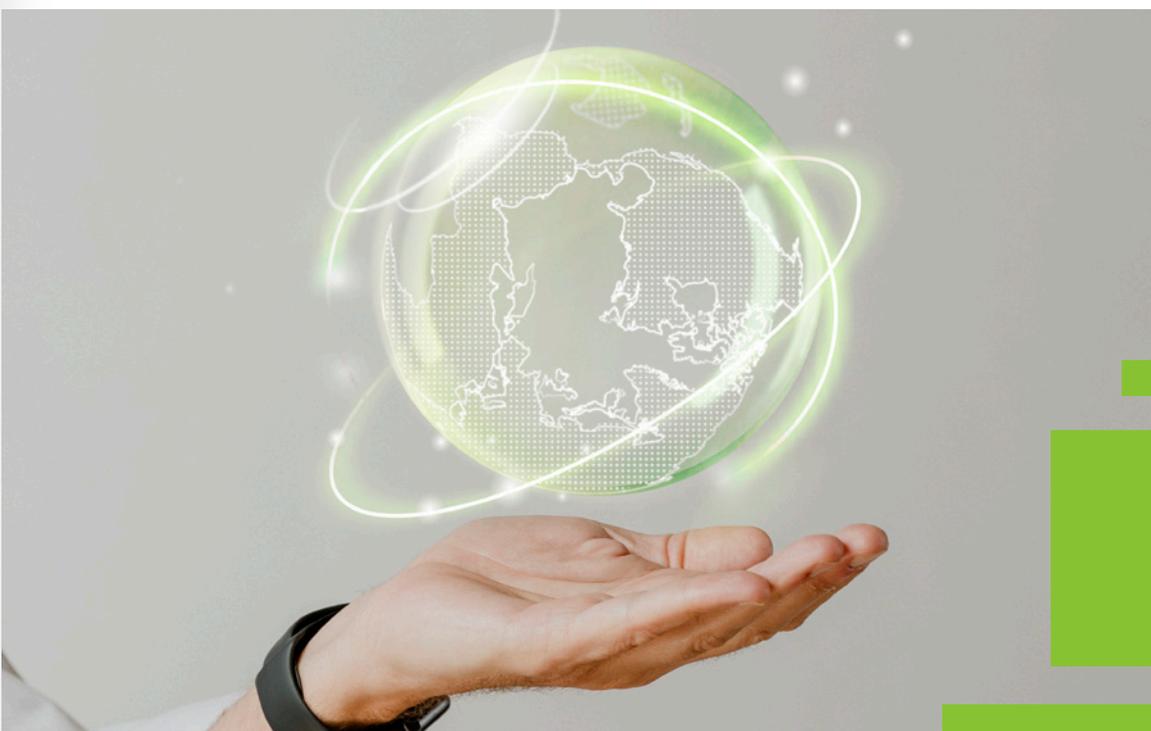
Enabling Trust, Governanceand Cybersecurity

Five national enablers power the Blueprint's implementation. Among the most impactful projects:

GovStack & Digital Public Infrastructure:
A unified platform for ID, data, payments and digital services will ensure seamless, scalable service delivery.

Revamped Legal Framework:
Reforms to the Data Protection Act, Cybercrime Act, ICT Act and Electronic Transactions Act will future-proof the legal environment and align Mauritius with global standards such as the GDPR and UNCITRAL.

Cyber Resilience Framework:
A new National Cyber Resilience and Cybersecurity Agency (NCRCSA) will protect digital infrastructure. Simultaneously, child online protection, harmful content detection and cyber drills will be scaled up.

AI and Data Governance Offices:
Ethical and safe use of AI will be promoted through national guidelines. A Data Management Office will oversee secure, responsible use of citizen data.

Digital Public Infrastructure

Legal and Regulatory Reform

Institutional Governance

Cyber resilience and Trust
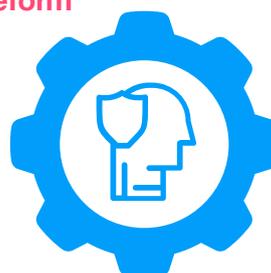
Data Governance and AI

Teamwork That Transformed a Vision into Strategy

The Blueprint is the result of relentless effort and collaboration of the staff across departments. International partners—including the UNDP—also played a key role, offering guidance based on global best practices from countries such as Estonia, Singapore, and South Korea. As Minister Dr. the Hon Avinash Ramtohul put it, "This is not about digitalising forms. It's about transforming lives and institutions. It's about trust, opportunity and inclusion."

Looking Ahead

The Digital Transformation Blueprint is a compass guiding Mauritius through the complex, ever-evolving digital landscape. Its success will be measured not by the number of apps launched but by the lives improved - whether through a young girl coding her first program, a farmer monitoring crops with IoT sensors, or an elderly citizen accessing telehealth from home.

The journey ahead requires commitment from all. The call to action is clear: let us work together—government, private sector, citizens and civil society—to build a future where digital means dignity, progress and inclusion.

The digital age will not wait. But Mauritius is ready.

Building a Safer Digital Future: CERT-MU Unveils National Campaign and Cybersecurity Innovations

To mark Safer Internet Day 2025, CERT-MU launched a 12-month National Sensitisation Campaign on Child Online Safety on 17 February at Hennessy Park Hotel, Ebene. This initiative aims to educate children and youth on online risks, empower them to navigate digital spaces safely and promote responsible online behaviour. The campaign will roll out interactive workshops, educational materials, school-based activities and community outreach programmes across the island.

A dynamic educational video was released alongside the upgraded Mauritius Cybercrime Online Reporting System (MAUCORS+), now powered by Artificial Intelligence to simplify reporting, enhance user support and detect threats more efficiently.

Adding to this momentum, CERT-MU also introduced in May the Threat Mitigation Knowledge Hub—a collaborative platform for government, critical infrastructure operators and private sector actors to share cyber threat intelligence in real-time. This hub marks a shift from isolated response to unified, proactive defense.

These initiatives are aligned with the Digital Transformation Blueprint 2025–2029, reinforcing Mauritius' commitment to a secure, inclusive, and people-centric digital future.

Data Protection Office:
From Compliance to Confidence

Since January 2025, the Data Protection Office (DPO) has significantly stepped up its efforts to support Mauritius' digital transformation, moving beyond regulatory enforcement towards building a culture of digital trust. Aligned with the Digital Transformation Blueprint 2025–2029, the DPO is laying the groundwork for a secure and people-centred digital future.

Key strategic frameworks are currently being finalised, including a National Data Strategy to unlock the value of data across public and private sectors; a Data Governance Framework to streamline responsibilities within government; and a Government Data Sharing Policy designed to facilitate secure, ethical and compliant data exchange.

As artificial intelligence reshapes society, the DPO has taken a proactive stance. At the AI Summit 2025, the Commissioner joined a panel on legal and ethical AI use. The Office is now developing a Mauritius-specific Guide on

Generative AI and supporting the modernisation of the Data Protection Act in line with the GDPR and the EU AI Act. Educational videos are also being produced to promote awareness of AI, CCTV and privacy among students and communities.

Enforcement remains a priority, with over 180 monthly notices issued to non-compliant entities. New regulations are being drafted to formalise the roles of Data Protection Officers, while recent circulars on government email usage highlight the importance of secure communication.

Zéro biométrie, 100 % citoyen : MauPass change, pour mieux vous protéger

Le 14 juin 2025 a marqué une étape décisive pour la transformation digitale de notre pays : le lancement officiel d'une nouvelle campagne nationale d'enregistrement à MauPass, après des changements importants apportés à ce service 100 % citoyen.

L'objectif ?

Offrir à chaque Mauricien – sans distinction – un accès simple, sécurisé et centralisé à tous les services publics en ligne. Que ce soit pour payer actuellement sa Motor Vehicle Licence ou accéder à l'avenir à sa sécurité sociale et suivre les démarches de e-health, entre autres services, MauPass deviendra la clé d'accès unique à un État connecté, sécurisé et humain.

Des campagnes sur le terrain

Dans un premier temps, de Trianon à Tribeca, en passant par Jumbo Phoenix et Riche-Terre, des équipes du ministère et de la Mauritius Post Ltd sont allées à la rencontre du public. Résultat : des centaines de citoyens accompagnés, guidés et informés… et ce n'est que le début. Cette campagne va se déployer sur toute l'île, endroits après endroits, pour que personne ne soit laissé de côté.

Zéro biométrie, 100 % transparence

Face à certaines confusions légitimes exprimées par le public, le MITCI tient à rassurer : aucune donnée biométrique – ni empreinte digitale ni reconnaissance faciale – n'est collectée par MauPass. Les fonctions biométriques activées sur certains téléphones relèvent uniquement du système d'exploitation du téléphone de l'utilisateur, et non de l'application elle-même. Cette transparence est d'ailleurs réaffirmée dans les nouvelles mentions légales de MauPass mises à jour le 14 juin. Nos clauses de responsabilité s'alignent sur les meilleures pratiques internationales – comme à Singapour, au Danemark ou en Estonie – où l'innovation rime avec protection.

Vers un avenir numérique digne de confiance

MauPass repose sur des standards internationaux de responsabilité, de confidentialité et de cybersécurité. Les systèmes sont soumis à des audits réguliers, et un nouveau cycle d'audit est en cours pour garantir les plus hauts niveaux de sécurité et de fiabilité.

En route vers une société numérique inclusive, le MITCI invite tous les citoyens à s'inscrire à MauPass et à faire partie de cette transformation en faisant part de leurs questions et suggestions. Plus qu'un outil, MauPass est une passerelle vers un État plus proche, plus efficace et plus humain.

Zoom sur l'ICT Authority
Régulateur au service du citoyen connecté

Créée par la loi en 2001, l'ICT Authority (ICTA) est bien plus qu'un simple régulateur : c'est le moteur de l'évolution numérique de notre pays. En tant qu'autorité indépendante, elle veille à ce que les technologies de l'information et des communications profitent à tous — citoyens, entreprises et institutions.

Un régulateur engagé sur tous les fronts:

- Octroi de licences
- Gestion du spectre radio
- Évaluations électromagnétiques
- Inspections techniques et contrôle à l'importation
- Validation des tarifs
- Gestion du Fonds du Service Universel
- Plan de numérotation
- Traitement des plaintes des consommateurs

Les Projets Stratégiques en Cours depuis janvier 2025

1. QOS Project – Mesurez la qualité de votre Internet en un clic !

Vous avez toujours voulu savoir si vous en aviez pour votre argent côté Internet ? L'ICTA lance très prochainement une application mobile et un portail web de mesure de la qualité du service Internet, pour mobile et fixe.

- Comparez la performance des fournisseurs d'accès
- Signalez vos expériences au régulateur
- Consultez des publications comparatives indépendantes

Objectif : donner le pouvoir aux consommateurs et inciter les opérateurs à améliorer la qualité de leurs services.

Une campagne nationale de sensibilisation sera lancée sous peu. Restez à l'écoute !

2. Cap sur WRC-27 – Préparer le futur des télécoms à l'échelle mondiale

Maurice prend une part active aux préparatifs de la Conférence mondiale des radiocommunications (WRC-27) de l'Union internationale des télécommunications (UIT).

En jeu : l'attribution des fréquences pour la connectivité mobile de demain, les satellites, la gestion du spectre face aux défis climatiques, et bien plus.

Bandes prioritaires : 4400–4800 MHz, 7125–8400 MHz et 14.8–15.35 GHz

L'ICTA représente fièrement la voix de Maurice et de l'Afrique dans les instances internationales, pour un avenir numérique inclusif, robuste et compétitif.

3. Consultation en ligne sur les tarifs – Transparence au bout des doigts

Les tarifs approuvés des services TIC des opérateurs sont désormais accessibles à tous sur le site de l'ICTA.

Consultez-les ici :(https://www.icta.mu/tariff-consultation/)

Innovation with Impact: CERT-MU Shines in Public Sector Excellence

MAUCORS+

The Mauritian Cybercrime Online Reporting System

CERT-MU has been honoured with the prestigious National Innovator Hall of Fame 2025 Award in the Public Sector Category for its MAUCORS+ platform — the enhanced Mauritian Cybercrime Online Reporting System. This national recognition stands as a testament to our commitment to creating a secure and digitally resilient Mauritius through homegrown innovation.

Launched by the *Mauritius Research and Innovation Council (MRIC), the National Innovator Hall of Fame aims to reward outstanding local innovations that spur development, creativity and a thriving innovation culture, especially among the younger generation. CERT-MU's submission under the "Best National Innovator – Public Organisations" category exemplified the power of public sector innovation in addressing real-world digital threats.

Following its shortlisting in May 2025 and a successful pitch at the MBC, MAUCORS+ emerged as the Winner, receiving a Rs 75,000 prize at the award ceremony held on Friday, 27 June 2025, at Ravenala Attitude Hotel, Balaclava.

MAUCORS+ has transformed the way cybercrimes are reported and monitored in Mauritius — enabling faster detection, better citizen engagement and smarter analytics. This award is more than just a win for CERT-MU; it reflects the Ministry's vision of empowering digital trust.

Digital Lab On the Go

4,402 Citizens Empowered Across 50 Regions In 4 Months

Digital Lab On the Go (DLOG) an initiative launched by the Ministry of Information Technology, Communication, and Innovation in collaboration with the Mauritius Digital Promotion Agency (MDPA), continues to make remarkable strides in bridging the digital divide and empowering citizens with emerging technologies and awareness campaigns. As part of our Digital Transformation Blueprint 2025–2029, the DLOG initiative embodies our commitment to bridging the digital divide and ensuring no one is left behind in our journey toward a smart, connected Mauritius.

This innovative lab travels across regions, taking technology directly to the people — from coastal villages to urban centres — empowering communities with the tools and skills they need to thrive in a rapidly evolving digital economy. Equipped with cutting-edge technologies, the DLOG offers engaging, hands-on experiences in: Virtual & Augmented Reality (VR/AR), Robotics, Internet of Things (IoT), Geographic Information Systems (GIS), 3D Printing, Access to Government Digital Services.

Stay tuned as the DLOG continues its journey across Mauritius — driving digital inclusion, supporting skills development and creating awareness of the technologies shaping our future.

Key Highlights (January - April 2025)

- **8,955 citizens empowered across 102 regions: financial year July 2024 - April 2025**
- **4,402 citizens reached in 50 regions from January to April 2025**
- **2,132 students participated in Online Safety workshops across 22 schools**
- **8,347 students received digital / printed online safety content**
- **172 seniors empowered across 4 regional recreational centres**

MAIA+ : A New Face, A New Voice for Public Service

In a world where technology is evolving rapidly, so too must our digital allies. Meet MAIA+, the newly revamped version of the Mauritius Artificial Intelligence Assistant — not just upgraded in features, but reimagined in form and purpose. With a new avatar and a more human-centric interface, MAIA+ now embodies a more relatable, approachable and modern identity, for step forward in how government connects with its citizens.

In recent months, MAIA has gone beyond scripted replies. It has listened to people, gathered their views on the Digital Transformation Blueprint 2025–2029 and invited suggestions on the Child Online Protection Report. This was a quiet but powerful revolution: citizens speaking directly to a government chatbot and being heard. Now, with MAIA+, that conversation becomes even richer.

More than just a name change, MAIA+ introduces a visually refreshed avatar— warm, friendly, and inclusive—designed to resonate with Mauritians of all ages. This upgraded assistant is already being deployed on selected ministry websites and is set to appear on even more platforms soon with new features. MAIA+ is set to offer a more seamless and conversational user experience, tailored to everyday needs.

But MAIA+ is not just a chatbot — it's the beginning of a new way to experience government services. It signals a future where digital tools don't replace people, but bring them closer. Where AI is not just about automation, but about empowerment, accessibility and trust.

As we roll out MAIA+ across more platforms in the months ahead, the public will discover a new way of interacting with government — one that is always on, always listening and always evolving.

Tech and Tea with the Minister: Koze, Partaze, Avanse

Le 11 avril 2025, Minis Teknolozi Linformasyon, Kominikasion ek Linovasion, Dr. Avinash Ramtohul, inn lans enn nouvo linisyativ apel "Tech and Tea with the Minister". Sa rankont-la p deroule tou les 15 zour ek pe rasanble tou bann travayer depi diferan departman anba minister pou partaz konesans, koze lor bann size inportan, ek kree enn lespri lekip pli for.

Bann sesion-la pe fer kot Mauritius Emerging Technologies Council (METC) dan Ebene. Minis dan premye sesyon la inn servi sa lokazion-la pou motiv bann travayer ek rapel zot rol inportan dan sikse kolektif. Li ti partaz enn sitasion ki ti fer bann dimounn reflesi :

"There are those who make it happen, those who let it happen, and those who wonder what happened."

Aster, nou bizin pa zis get bann zafer arive, me vinn bann dimounn ki fer bann zafer arive!

Minis Ramtohul inn met lanfaz lor enn bann pli gran kestion dan lavi profesionn : Kifer nou travay? Li inn explike ki kan nou trouv enn sans dan nou travay, kan nou konn nou kontribision, sa donn nou plis lazwa ek motivasion pou fer pli bien. Li finn ankouraz tou travayer pou vinn proaktif, rod solision olye plaigner, ek ed zot kamarad pou avanse ansam.

Sa bann rankont-la pa zis enn dialog lor teknolozi. Li osi enn moman kot bann travayer pe exprim zot panse, zot perokipasion ek zot lespwar. Premie fwa dan listwar minister, enn tel platform finn met travayer an avan, kot nou koz lor devlopman personel, relasyon travay, ek inovasion kolektif. Lide deryer sa : kre enn vre sinerzi ant bann departman.

Lankourazman ek partisipasion aktif bann travayer pe montre ki sa linisyativ-la ena boukou valer. Minis Ramtohul finn dir kler :

« Nou bizin travay ansam, dan enn lespri partaz ek solidarite, pou bizin servi nou pei ek realiz nou vizion." "Tech and Tea with the Minister" pa zis enn rankont, me enn mouvman ki pou kontinie ranforsi enn kiltir travay pozitiv ek kreatif.

Zistwar Digital Mo Lavi

"Maupass inn sanz mo fason fer bann demars!"

Vimala Devi, 62 an, Quatre Bornes

"Mo pa ti tro aligne avek teknolozi avan. Toultan mo ti pe al NTLA pou fer mo deklarasyon loto. Mo garson inn montre mwa kouma kree enn Maupass kont, ek apre sa, mo inn kapav fer mo deklarasyon mo- mem lor mo telefonn. Pa ti tro difisil. Mo mem inn kapav ed mo vwazin apre sa!

Maupass inn fer mwa gagn konfians pou servi lezot servis digital – mo ti bizin enn kopi mo mo extre nesans, mo finn fer enn demann ek mo finn gagn mo dokiman. Aster, mo kone ki mo kapav gagn plizier servis san bizin deplase. Tou sa-la ti posib gras a enn klik, enn ti lankourazman ek bann bon zafer gouvernman pe met an plas."

Zot osi, ou ena enn zistwar pou partaz? Ekrir nou lor mtci@govmu.org – kapav ou zistwar pou fer lezot gagn konfians pou adopte lavi digital !

"Mo anvi enn lekol kot teknolozi ed nou aprann pli bien"

Aryan, 10 ans, élève à l'école primaire Triolet

"Mo kontan teknolozi. Mo finn aprann fer bann ti kode lor mo tablet me mo anvi plis. Parfwa, bann liv papie bien lour et nou bizin sarye gro gro sak pou ale lekol tou lezur. Si ti ena plis bann leson lor tablet, bann video interaktif ek bann aplikasyon kot nou kapav aprann, mo krwar nou tou bann zanfan ti pou aprann pli vit dan bann meyer kondisyon mem kan bann zour lekol ferme.

Mo inn tann mo miss dir ki gouvernman finn travay lor enn plan apel Blueprint pou met plis teknolozi dan lekol. Mo pe espere ki bien vit nou pou gagn bann smart classrooms avek internet pli rapid, bann prof ki servi AI pou ed nou aprann dapre nou fason. Mo krwar ledikasyon bizin sanze pou adapte avek letan."

To ena to prop vizyon pou lavenir ? Partaz li avek nou – bann zanfan osi ena so lavwa dan revolisyon digital ! Ekrir nou lor mtci@govmu.org

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